

Maria Greene

Objective

Contribute to the successful administration of human services utilizing my strengths in leadership, continuous quality improvement, data management, coalition building and policy development.

Professional Experience

Director, Georgia Division of Aging Services 2000 to present

Proven leadership for a staff of 320 employees engaged in the administration and delivery of services to older adults, adults with disabilities, vulnerable adults and family caregivers. Efficient management of budgets exceeding \$140 million.

Accomplishments:

- Leader in continuous quality improvement using the Baldrige Criteria for Performance Excellence. DAS is the 2009 recipient of the state Baldrige – Oglethorpe Progress Award. There is no prior history of a human services organization winning this award in Georgia.
- Successfully led the organization in winning grant awards and new state funded initiatives exceeding more than \$20 million dollars over a period of eight years.
- Integration of the Adult Protective Services Program (240 staff and \$14 million budget) into the aging network.

Acting Commissioner, GA Department of Human Resources November 2003 – May 2004

Acting Deputy Commissioner, GA Department of Human Resources August 2003 – November 2003

Chosen by Governors transitioning in and out of office to lead the Department responsible for all aspects of administration and delivery of human services, statewide. Accountable for approximately twenty-two thousand employees and budgets of over two billion dollars.

Accomplishments:

- Mediated and negotiated numerous issues associated with managing the concerns of elected officials, providers and consumers. Initiated several large change management initiatives.
- Negotiated successful budgets and legislation for the department during the 2004 legislative session.

Executive Director, Georgia Council on Aging 1995-2000

Advocacy leader and director for the State's advisory Council on elder issues to the elected officials and state government agencies. Leadership for the prominent Coalition of Advocates for Georgia's Elderly (CO-AGE).

Accomplishments:

- In less than five years expanded the CO-AGE membership from 150 organizations to more than 250 entities interested in older adult advocacy
- Registered lobbyist responsible for advocating for legislation important to seniors and for budgets to expand home and community services.

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State Plan Coordinator, Department of Medical Assistance 1994-1995

Liaison to Centers for Medicare and Medicaid Services (CMS) regarding State plan amendments and home and community based waivers. Responsible for Medicaid State plan.

Director, Regulatory Affairs and Quality Assurance, YFN, Inc. 1992-1993

Designed and implemented quality assurance program for six subsidiary private companies in three States. Wrote proposals to States for licensure and certification for new services for adults with developmental disabilities. Coordinator for national accreditation through the Council on Accreditation for Rehabilitation Facilities (CARF) application and survey process.

Community Long Term Care Ombudsman 1985-1992

State Long Term Care Ombudsman Specialist

Office of the Long Term Care Ombudsman Program

Community LTCO responsible for investigation of complaints, routine visits, community education and staff in-services for nursing homes and personal care homes in metropolitan Atlanta.

LTCO Specialist responsible for assisting in administration of the statewide program, twice annual trainings, and certification trainings.

Accomplishments

- Developed and coordinated the first annual training events
- Standardized certification training and testing
- Integration of mediation skills into Ombudsman practice

Education

M.S., Human Resources Management, Georgia State University
Gerontology Graduate Certificate, Georgia State University
B.A., Sociology, Valdosta State University

Appointments and Professional Activities

Appointed member, ABA Elder Law Commission (2009-2010)
Appointed member, Georgia Commission on Family Violence (2005-2009)
Board Secretary for the National Association of State Units on Aging (2009-2010)
Board member for the Southern Gerontological Society (2008-2009)
Leader of the State's Medicaid reform committee for Long Term Care (2005)
Delegate to the White House Conference on Aging (2005)
Leader of the Governor's NGA Rebalancing LTC Georgia Team (2004)