



Long Term Care Ombudsman Student Internship

About ACCA

Serving northeast and east Georgia, Athens Community Council on Aging (ACCA) is the nonprofit providing a comprehensive resource of expertise and opportunities for adults and families who need and desire the essentials to age and live well. We do this by offering programs and services that address basic needs, such as food and transportation, and personal fulfillment gained through building relationships, expanding knowledge, and making meaningful contributions to the community. With more than 50 years of experience, ACCA helps people navigate – and celebrate – life’s second half, positively impacting their health and well-being, and making their communities an even better place to live.

About Long Term Care Ombudsman

Long-Term Care Ombudsman representatives advocate for the rights of residents living in nursing homes, personal care homes and assisted living facilities by routinely monitoring homes, investigating and resolving resident complaints, and educating facility staff.

Internship Objectives

The objective of this internship is for the student to gain practical knowledge that supplements their coursework and provides experience working with the diverse population served by ACCA. The student will gain a greater knowledge and competence regarding long term care facility resident’s rights, federal and state regulations, advocacy on individual and community level, and the needs and challenges facing older adults living in long term care facilities on an individual and system level.

Requirements

This internship requires:

- Current enrollment in a relevant degree program at an accredited college or university
- Completion of all ACCA paperwork and training, including clearing a background check
- Strong interpersonal and communication skills
- Working knowledge of Microsoft Word and Excel
- The ability to work with a wide variety of individuals of various backgrounds and abilities
- Completion of LTCO certified volunteer requirements

Responsibilities

The responsibilities of the Intern include, but are not limited to:

- Conducting routine visits to residential facilities
- Receiving requests for assistance in office. Sharing resources, information, and passing complaints to appropriate staff members.
- Assist the LTCO Coordinator and staff as needed
- Assist program in planning area-wide Personal Care Home Education Seminar
- Track and report hours for ACCA and course requirements

Time Commitment

This internship requires a minimum of six months as an active LTCO volunteer, and at least one semester as a student intern. ACCA and your assigned program will work with you to establish a schedule that ensures you fulfill your course requirements.